

Customer Service & Complaints Management Cell

Head Office

Central Customer Service & Complaints Management Cell Mr. Fazle Karim Murad EVP, Head of Business (CC)

Cell: 01912132033 murad@unicap-bd.com

Principal Branch

Responsible Officer of Customer Service & Complaints Management Cell Mr. Emran Hossain Talukder
Senior Manager & Branch In-charge (cc)

Cell: 01912132050 emran@unicap-bd.com

Tongi Branch

Responsible Officer of Customer Service & Complaints Management Cell Mr. Mohammed Zakir Hossain Senior Manager & Branch In-charge 01912132018 zakir@unicap-bd.com

Chattogram Branch

Responsible Officer of Customer Service & Complaints Management Cell Mr. Mohammad Jahangir Alam Khan Senior Manager & Branch In-charge (cc) Cell: 01912132043

Cell: 01912132043 jahangir@unicap-bd.com

Sylhet Branch

Responsible Officer of Customer Service & Complaints Management Cell Mr. Shangir Khan

Senior Executive Officer & Branch In-charge

Cell: 01912132015 shangir@unicap-bd.com

Bagura Branch

Responsible Officer of Customer Service & Complaints Management Cell Mr. Md. Abdul Bashed
Senior Manager & Branch In-charge

Cell: 01912132044 bashed@unicap-bd.com