



**Union Capital Limited**  
Building a sustainable future

## **Customer Service & Complaints Management Cell**

### **Head Office**

Central Customer Service & Complaints Management Cell

Mr. Fazle Karim Murad

EVP, Head of Business (CC)

Cell: 01912132033

[murad@unicap-bd.com](mailto:murad@unicap-bd.com)

### **Principal Branch**

Responsible Officer of Customer Service & Complaints Management Cell

Mr. Emran Hossain Talukder

Senior Manager & Branch In-charge (cc)

Cell: 01912132050

[emran@unicap-bd.com](mailto:emran@unicap-bd.com)

### **Chattogram Branch**

Responsible Officer of Customer Service & Complaints Management Cell

Mr. Mohammad Jahangir Alam Khan

Senior Manager & Branch In-charge (cc)

Cell: 01912132043

[jahangir@unicap-bd.com](mailto:jahangir@unicap-bd.com)

### **Sylhet Branch**

Responsible Officer of Customer Service & Complaints Management Cell

Mr. Shangir Khan

Senior Executive Officer & Branch In-charge

Cell: 01912132015

[shangir@unicap-bd.com](mailto:shangir@unicap-bd.com)

### **Bagura Branch**

Responsible Officer of Customer Service & Complaints Management Cell

Mr. Md. Abdul Bashed

Senior Manager & Branch In-charge

Cell: 01912132044

[bashed@unicap-bd.com](mailto:bashed@unicap-bd.com)